

NEED TO CREATE OR RESET YOUR PASSWORD? FOLLOW THESE STEPS

Request a Reset Email

1. Navigate to <https://my.stonex.com> and click on 'Reset Password'
2. Enter your email address that is associated to your RJO/StoneX account and click 'Send me code'

The first screenshot shows the 'Log in' page with fields for 'E-mail / Username' and 'Password', a 'Reset password' link, and a 'Log in' button. The second screenshot shows the 'Reset your password' page with an 'E-mail / Username' field and a 'Send me code' button.

Check your inbox for an email from authmail@stonex.com titled 'StoneX - Account Password Reset'

Resetting Your Password

Once you receive the reset email, you can click the 'Reset Password' link directly in the body of the email OR you can click to enter the 6 digit code in the reset dialog box.

The first screenshot is an email from StoneX with the subject 'StoneX Account - Password Reset Requested' and a 'Reset Password' button. The second screenshot is the 'Reset your password' dialog box with a 'Code' field and a 'Verify' button.

Follow the on-screen instructions to create a new password.

The 'Setup new password' dialog box shows a 'New password' field and a list of requirements: 'Your password must: Be at least 14 characters long, Be different from your username. Please avoid recently used or easy-to-guess passwords.' There is a 'Save' button at the bottom.

You can now use your email address and new password to log in to my.stonex.com.

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Questions?

The RJ O'Brien Client Services team is available to answer any questions you may have during this migration. You may reach the team by email at ClientServices@rjobrien.com or by phone Toll-Free: 866-438-7564